

# PCA

**SDVOSB**  
**8A Certified**  
**MBE / EDGE Small Business**  
**614.863.6646 | [www.InspireServeLead.com](http://www.InspireServeLead.com)**

## About Us:

PCA provides leadership development, strategic communication personnel training, organizational development, and culture enhancements. Our clients are repeat customers and consistently rate us as outstanding.

PCA facilitators and coaches come from a variety of backgrounds ensuring a focused, specialized delivery for increased overall effectiveness and demonstrated achievement.

## Our Mission

Our mission is to distill state-of-the-art research, theory, and proven best practices into everyday "How To's" based on a common understanding of RESPECT, and to facilitate them through leaders and followers at virtually every level in public service organizations.

## Contact Us:

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## Corporate Information

### NAICS Codes:

611430—Professional & Management Development Training

541611—Administrative & General Management Consulting Services

541618—Management Consulting Services

**UEI Number:** YCWLZXCZJU88

**Case Code:** 6YZD2

**EIN:** 31-1619219

**SAM Registration:** Active

**Accept Major Credit Cards:** Yes

**Business Size:** Small Business

### UNSPSC Codes:

801011511—Consulting

86111600—Adult Ed

86111604—Employee Ed.

86132000—Mgt. Training

86000000—Ed. Training

6103603—Diversity

6105421—Resources

### CERTIFICATIONS:

**SDVOSB**

**8A**

**MBE/EDGE (Ohio)**



## Core Competencies

PCA provides professional and management consulting services, including customized training and development, strategic communications training, organizational development and culture assessments.

In addition to live training, coaching and consultative services, PCA can offer a fully customized, robust virtual training; ongoing support; integrated registration; a catalog of training courses; executive and management coaching; DISC, EQ, and Franklin Covey assessments; internal and external communication plans; organizational development, affecting cultural change and increasing employee retention rates and strategic succession planning.

PCA focuses on the benefits of leadership at all levels. Participants learn to inspire and lead within their agencies. As a result, PCA provides clients with positive, measurable outcomes, including increased engagement, productivity, accountability, morale, and reduced employee complaints — at all organizational levels — by focusing on authentic leadership and engagement.

## General Offerings and Certified Trainings:

- Leadership Development
- Executive Coaching
- EQi 2.0 - MHS
- DISC Leadership Profiles
- Franklin Covey Assessments
- Taking Flight with DISC
- Genos Emotional Intelligence
- Time Management
- SuperWorker to SuperVisor
- Five Behaviors Team Building
- Performance Management
- Core Strengths - SDI



## PCA Past Performance

PCA has an established reputation for delivering highly valued professional services using best in class facilitators, content, and overall delivery. PCA has been recognized as a "Golden Vendor" and continues to build relationships using a valued based approach to always Inspire, continue to Serve, and Lead the way toward overall operational success.

### Defense Logistics Agency (DLA)

- J1 ELDP training provider, 8a contract SP4702-24-D-0002

### OhioHealth

- Ohio's largest healthcare provider

### Columbus City Schools

- Ohio's largest public school district

### Columbus Police Department

- Ohio's second largest police department

### Delaware County Board of Developmental Disabilities

- Ohio's most comprehensive provider for individuals with disabilities

### Orange County CA

- Workforce development



## DLA

PCA continues to receive excellent feedback over the twenty+ years of providing leadership training and development programs and services at DLA installations nationwide. Current contract: SP4702-24-D-0002



## MAXIMUS

As a subcontractor on the State of Ohio Medicaid roll out, PCA provided invaluable instructional design support and delivery for statewide manual and product guides for enrollment, providers, and credentialists.



## CMHA

PCA's partnership with CMHA has resulted in highly successful and historically significant leadership training and development programs and processes for their organization. A solid relationship has been forged as a mutually beneficial partnership.



## HHS

PCA provided Emotional Intelligence coaching, development, and consulting for SES's and GS 13's and above in small team environments.



## SBA

PCA was selected by the SBA to facilitate its inaugural "Emerging Leaders" program in Columbus in 2015. The program has grown every year since.



## ESC

The Columbus ESC is dedicated to professional development for educators in 28 districts in central Ohio. They have increased their use of PCA's leadership development expertise year after year.